



PROFILE

ZOE COOPER

EXECUTIVE SUMMARY

Zoe has over 20 years' experience leading, training, coaching and inspiring top performing teams and executives. Her hands-on, inclusive approach and motivational training techniques have gained her credibility and respect in both the public and private sector.

Zoe is an energetic and inspirational trainer with a consistent positive approach to business and a flexible, adaptable training style. She is an expert in coaching, facilitation, customer service and accelerated learning techniques. She is highly driven and a powerful force as a trainer and facilitator.

AREAS OF SPECIALTY

Customer Service & People Management

With a wealth of practical business experience and a dynamic trainer style, Zoe has a track record of achieving success with highly challenging projects in a diverse range of sectors including service environments and manufacturing. Passionate about people and achieving positive results, Zoe is able to cut through to the heart of a service issue and achieve a desirable outcome and behavioural change.

Coaching

As a qualified corporate coach and NLP practitioner Zoe has the theoretical knowledge to support her practical ability. With her skills of being able to ask just the right questions and explore challenging situations with her clients, whilst maintaining and developing a supportive relationship, Zoe is an established and highly sought-after coach.

CLIENTS

Clients include South West Water, TE Connectivity, University of South Wales, DAS Legal Services, Coutts Bank, Lifetime, Vodafone, John Wiley Publishing, Royal Ulster Bank, Phillips and the BMW Group.

QUALIFICATIONS

- Qualified NLP Practitioner
- Qualified Corporate Coach
- Experience: 20+ years



STRATEGIC LEADERSHIP

CONTACT

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